



Family Staffing Solutions®
A FSS Curriculum On Good Manners

Staff Training 2008
 Good Manners Series #2

Stay Independent * At Home * In Charge

CAREGIVING IS LIKE TENDING A GARDEN
Good Manners For “Friends” ... Keep A Great Attitude

Tip of the week. “When we find the best in our client, we somehow bring out the best in ourselves.” Aging is difficult at best and without the love and respect and caring of family and friends can become unbearable. It is essential that when you are working with a client, even if he/she may be the grumpiest ever, your attitude and presence may be the only difference between a smile and total despair. Here are a few ways to keep your attitude beaming with enthusiasm and hope:

1. Compliment three people every day.
2. Floss your teeth.
3. Wear polished shoes.
4. Say “Please” and “thank you” a lot.
5. Be the first to say “hello”.
6. Never use profanity.



Quiz: (choose a correct answer)

Mr. Smith is always saying, “I don’t feel like I belong in the world anymore.” Perhaps that feeling of isolation is because they do not understand the manners, morals or humor of the day. How could you help?

1. Find some of the old movies or favorite old series on tv(I Love Lucy, for example) to play on the vcr. It may bring back great memories and laughs.
2. Reading the newspaper to them for 15 minutes may make them feel that they are still involved in the world.
3. Arranging for people to continue going to church or the mall is good medicine for loneliness.



We are pleased you have joined our team. We appreciate your time and effort to read and respond to this learning opportunity. You are a winner!!!

Check your work: Did you get the correct answers?

Signature _____