



**Family Staffing Solutions®
A FSS Curriculum On Good Manners**

Staff Training 2008
Good Manners Series#8

Stay Independent * At Home * In Charge

**CAREGIVING IS LIKE TENDING A GARDEN
Good Manners For “Friends” ... Patience**

Tip of the week. Older people do not always process information as quickly as they once did. They may become overwhelmed by too much information. It is not a great idea to ask for immediate answers or responses. You may even need to ask again!

Patience is paramount! Plan ahead yet be prepared to change course midstream. Be flexible in your responses. With a flexible outlook, demands that seem irrational may become manageable.

Don't judge! Be compassionate! Put yourself in the position of the elderly client. It isn't easy to constantly be needing help and assistance with personal care.



“Guide to Eldercaring”

Quiz: (choose a correct answer)

You have asked Ms. Lewis to tell you what she wants for lunch. She has ignored you and continued looking out the window. Your shift is over in 30 minutes! You know she has her hearing aid in but what should you do?

1. Give her a shake and tell her you need to know right now what she wants for lunch.
2. Make her favorite chicken sandwich and put it in the refrigerator for later.
3. Call the office and complain about her refusal to answer your question regarding lunch. You don't have time to fool with her.



We are pleased you have joined our team. We appreciate your time and effort to read and respond to this learning opportunity. You are a winner!!!

Check your work: Did you get the correct answer?

Signature _____